

Information security policy

Trizma d.o.o. Beograd is the first Company for providing Call Center Services and Outsourcing Business Process in Serbia.

The Management of Trizma d.o.o. Beograd adopts this business Policy in order to protect all and any information regarding the customers, Company, employees, and the other interested parties, as well as providing continuity of accessibility in performing business activities.

Securing confidentiality of Information

In order to secure confidentiality to customers and end users within our services, we are engaged in protecting the trustworthy information received from users, as well as ones regarding the company itself, in all of our business processes.

Protection of information assets

This Policy presents guidelines for establishing information security goals, protection of information assets and ensuring the continuity of critical business activities in case of unplanned events.

In order to ensure confidentiality, integrity and accessibility of information, all in accordance with requirements of the ISO Standard 27001:2013, Information Security Team of Trizma d.o.o. continuously estimates the risks for information security and undertakes all necessary measures in protection from the threats to information assets.

It is expected, from the employees and external associates, to use information assets for legitimate purposes only, provide security and confidentiality of such data, as well as their inviolability (integrity) and accessibility at all times.

Effective Information Security System is accomplished by using security information goals that include following: Security of information environment, application of reliable IT solutions, using the principles of security engineering system, applying security instructions, testing security solutions, reviewing security risks, applying of all control measures for reduction of security risks, analyzing security incidents and improving knowledge related to information security.

Business alignment

Company Trizma d.o.o. Beograd performs its affairs with integrity and in compliance with the current legal regulations pertaining to the work of the company, and in particular complying with the rules of personal data protection, business secrecy, copyright and license rights.

In Belgrade, August 5, 2017



Marko Kovacevic, Director